



## RETURN FORM

Items can be returned within 14 days of delivery. It is required that returned items are unused and can be sold again. Returned items have to be carefully packaged for international shipping. Returns are checked upon arrival and order is refunded once the return is successfully accepted. Buyer pays the return shipping.

Fill this product return form carefully and attach it to the return package. You can also write the following information if you are not able to print the form.

**Always keep the receipt until you get confirmation that return is accepted!**

CUSTOMER NAME: \_\_\_\_\_

ORDER #:

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(9 letters)

**BANK ACCOUNT** (Optional. Information may be needed for refund purposes.)

BANK: \_\_\_\_\_

IBAN: \_\_\_\_\_

### RETURN ADDRESS

RukkaPets c/o Gogosend (OGOship)

Liivalao 11 (Ladu 40)

11216 Tallinn

ESTONIA

Contact email: [rukkapets@sbecommerce.fi](mailto:rukkapets@sbecommerce.fi)

### ITEM 1

ITEM #	ITEM NAME	
SIZE	RETURN / RECLAMATION	REASON CODE

### ITEM 2

ITEM #	ITEM NAME	
SIZE	RETURN / RECLAMATION	REASON CODE

### ITEM 3

ITEM #	ITEM NAME	
SIZE	RETURN / RECLAMATION	REASON CODE

If you are returning more than three items, write them on the back of the form.

**REASON CODE** (Fill to fields on top ↑)

1. Wrong size. Too big / small
2. Not satisfied with fit / color
3. Product did not meet expectations
4. Late delivery
5. Defective product / damaged on delivery

**REASON FOR RECLAMATION**

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**ADDITIONAL NOTES**

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